Client Interaction Report

sharethetraining.com

Team 11

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1.1 List the questions that you asked and were asked by the clients.

The questions that we asked:
1. Why undertake this project?
2. What are the value propositions you seek to satisfy?
3. What are the goals?
4. Who derives value from the project?
5. Do you need to ‘partner’ with another department or organization?
6. Do you need to hire anyone such as maintainers?
7. What are the core functions and optional functions?
8. What are the key functions that must be done to deliver it in one semester?
9. What’s the main users? Individuals or companies?
10. Do we need to deal with requests from companies?
11. What’s the main steps for the public to choose one course?
12. Why do we need calendars of trainers?
13. What kind of pattern of sharing functions do you prefer?
14. What will you do if the number of registered course attendants doesn’t meet the requirements?
15. Do we need to deal with the following circumstances? If one attendant or one trainer couldn’t show up for courses.
16. What’s the steps of the payment process?
17. Which supporting platform could we use to design the payment function?
18. Do you have requirements in UI?
19. What kind of color do you prefer?

The questions that the client asked:
1. Why would you choose 577a?
2. What’s your role assignment?
3. What do you want to see and feel if you are a user who want to choose a course in this website?
4. What required materials do you want?
1.2 Current Infrastructure

Server Side:
- Cloud Server

User Side:
- Windows, Linux, Mac OS X or equivalent (mobile) operating system that can operates supported web browser
- Google Chrome, Mozilla Firefox web browser, Safari, IE 7 or higher

The system is brand new. There is no legacy infrastructure. However, the client has created a domain for this system. And she has a cloud server account in which the system can be deployed.

1.3 Current Artifacts

<table>
<thead>
<tr>
<th>Artifact</th>
<th>Description</th>
<th>Requested/Shown/Received</th>
<th>Planned Delivery Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Course List</td>
<td>The necessary material that includes specific course description (name,time,picture,location, etc.)</td>
<td>Requested</td>
<td>N/A</td>
</tr>
<tr>
<td>Cloud Server</td>
<td>The server in which we can deploy the system. We need the account and password</td>
<td>Requested</td>
<td>N/A</td>
</tr>
</tbody>
</table>
1.4 Current Business Workflow

<table>
<thead>
<tr>
<th>Professionals</th>
<th>Trainers</th>
<th>ShareTheTraining</th>
</tr>
</thead>
<tbody>
<tr>
<td>Login</td>
<td>Login</td>
<td>Return search result</td>
</tr>
<tr>
<td>Search for courses</td>
<td>Set up schedule and publish</td>
<td>Update the schedule information and Verify Course</td>
</tr>
<tr>
<td>Get the course they want</td>
<td>Yes, Trainer is willing to open this</td>
<td>Course passes the verification</td>
</tr>
<tr>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Yes</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Check the trainer’s schedule and send a request for a course</td>
<td>Register the course and pay for it</td>
<td>Receive the request and send it to the trainer</td>
</tr>
<tr>
<td>Yes</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Professionals share this course to friends</td>
<td></td>
<td>Receive payment and send registration confirmation to both trainer and professionals</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The registration number has reached the minimum number k days before the course open</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Remind the professionals and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Refund</td>
</tr>
</tbody>
</table>